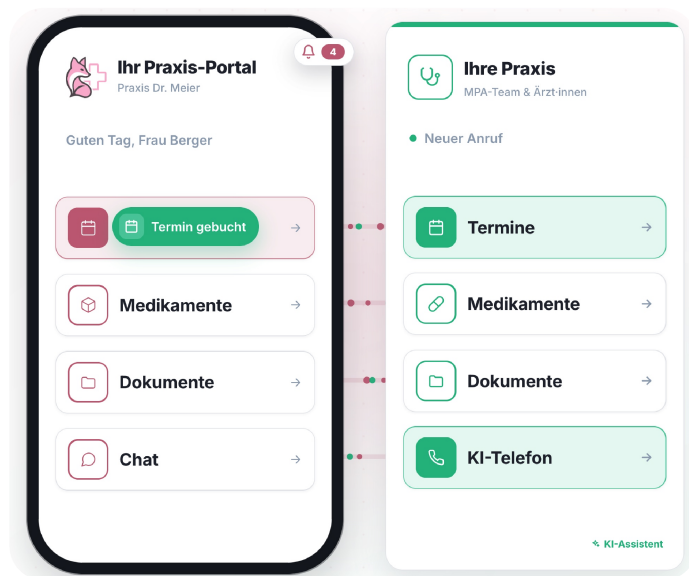


Your own patient portal — online tomorrow.

Medication orders. Online appointments, medication plan, secure documents and photos. One platform, your brand. Set up in 30 minutes in self-service — nFADP-compliant, Swiss hosting, integrates with your practice system.

YOUR OWN PATIENT PORTAL



DocFox gives Swiss general practice its own digital patient channel — for medication orders, secure documents and photos, online appointments and much more. In 30 minutes you get your own platform — set up with AI and freely adjustable afterwards.

- ✓ Online in 30 minutes — in self-service
- ✓ nFADP-compliant by design
- ✓ Fully integrable with your PIS (e.g. Axenita, Vitodata etc.)
- ✓ Start a trial with your HIN address — you decide.

Online appointments from CHF 80 per physician and month — switch included

Switch your appointment system — your patients keep booking.

THE TELEPHONE BOTTLENECK — DATA FROM A SINGLE PRACTICE



Less phone and email.

Every call that does not come is time for the patient. Requests arrive in writing and structured instead of in passing — that means higher patient satisfaction, more efficiency in daily practice and fewer errors in recording.

Many features. One patient portal.

1 Medication orders — 24/7

Scan a barcode, import an eMediplan or reorder from history. 6,000+ Swissmedic medications with generics display and availability check via Galexis. Automatic assignment in the PIS.

2 Online appointments — without a call

Decision-tree logic guides patients to the right appointment. Real-time availability from your PIS. Configurable: lead time, SMS verification, insurance details, holiday management.

3 Secure documents and photos

nFADP-compliant exchange of lab results, invoices, prescriptions and photos. Thread-based communication with read receipts. No email, no fax.

4 Your brand, your design

Your own subdomain or your own domain. Theme editor for colours, logo, fonts and backgrounds. Activate modules like apps. Four languages (DE/FR/IT/EN).

5 AI answering service

If your line is busy or someone calls outside opening hours, the AI takes over for online appointments and messages.

6 Online pharmacy always up to date

Complete catalogue with FOPH SL prices and generic alternatives. You keep the revenue — the counter-strategy to the e-prescription.

EVIDENCED BY STUDY · PRAXIS-BAAR, ZUG · FINANCIAL YEAR 2025

43.5 %

of orders online
no call, no assistant

40,000+

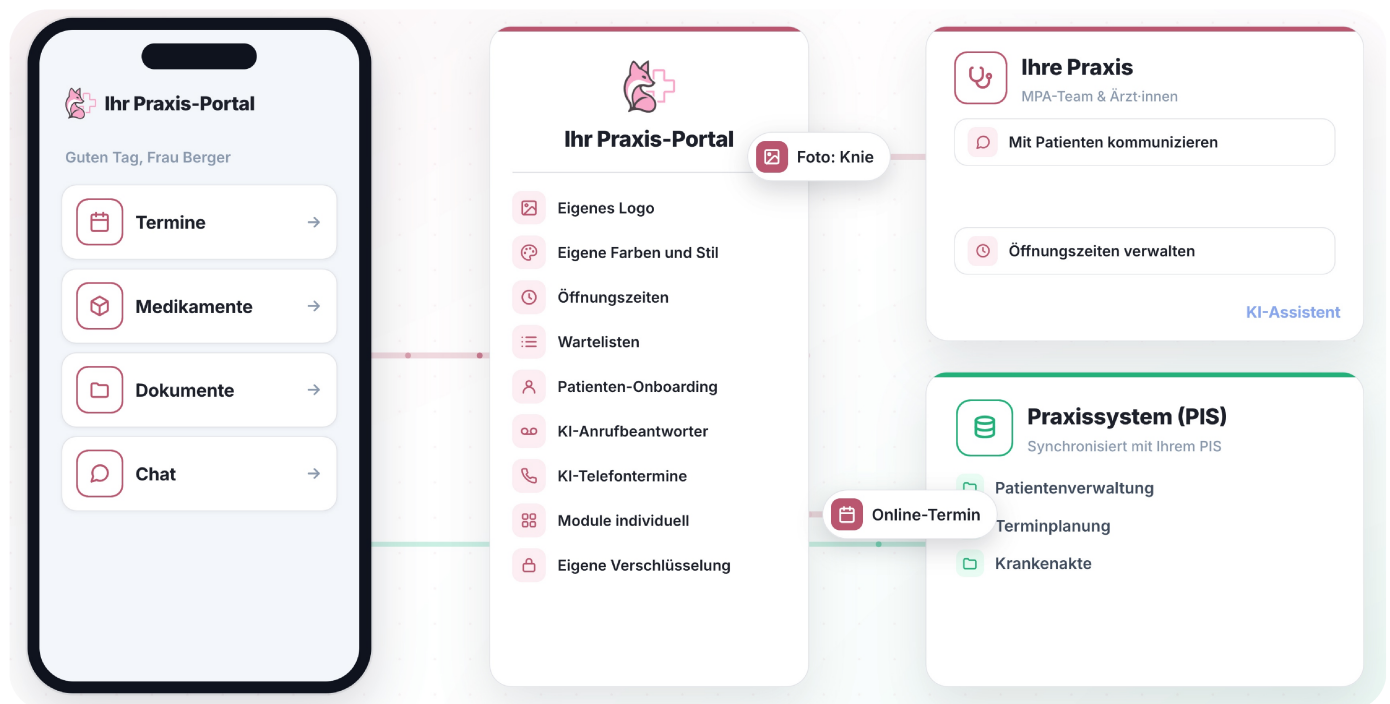
orders processed
3,000+ active patients

202 h

assistant hours saved
≈ CHF 10,100 / year

5x

ROI in the first year
CHF 1,920 investment



ONLINE IN 3 STEPS

1 Register

Sign in with your HIN address. The AI generates your portal based on your practice website.

2 Configure

Upload your logo, set colours, define the appointment tree. We help you with it.

3 Go live

Your patients are using the portal the very next day.

SECURITY & INTEGRATION

Swiss hosting

nFADP-compliant

HIN Charter

ISO 27001 / 27018

SOC 2 Type II

FIPS 140-2 Level 3

PIS integration: Axenita · Swisscom Health · Vitodata · Aeskulap. Orders and appointments synchronise bidirectionally, including automatic compliance documentation.

Your practice portal can be online tomorrow.

Free test portal with your HIN address — active for 14 days, no contract. No advertising, no unsolicited follow-ups.

docfox.ch
mail@docfox.ch